TriplTek 9 Pro FAQ

USB for File Transfer Mode
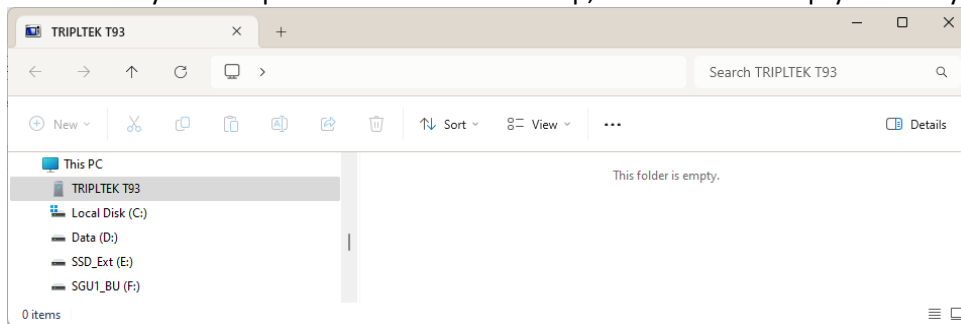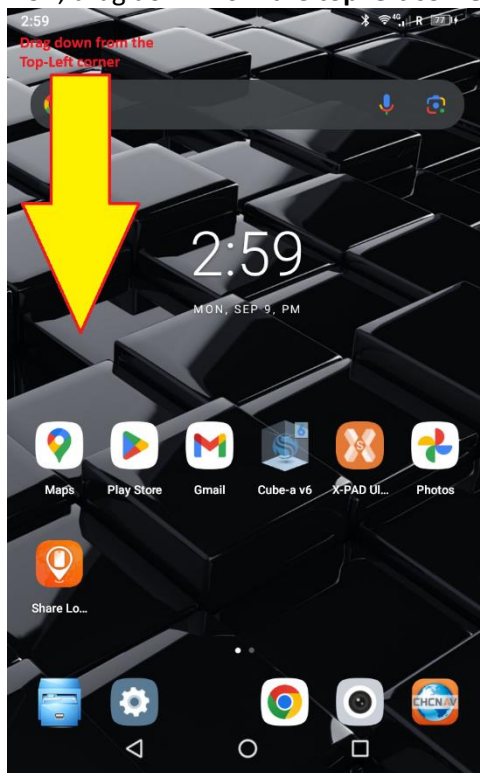
Date: 9/24/2022

When you plug the Type-C cable from the TriplTek9 (TT9P) to a computer, it initially does not share the device contents as a disk drive. It connects for CHARGING only. This FAQ shows how to allow file access.
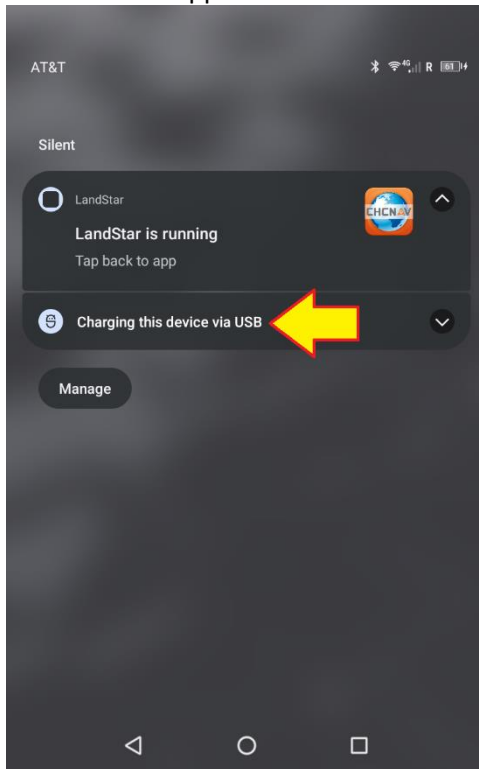
1

Plug your TT9P into your computer. Your PC should beep, then show an empty directory folder:

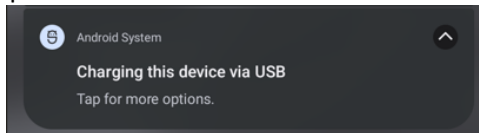On the TT9P, drag down from the **top left corner** of the screen:
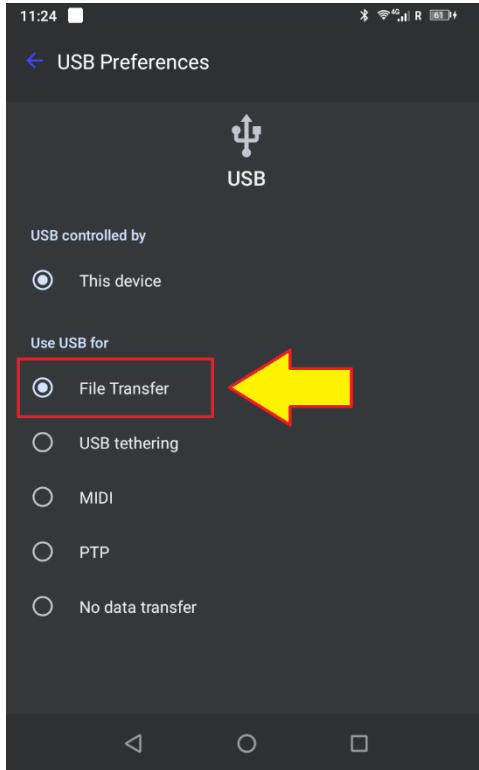
A system window will appear:

Click on the USB message that indicates the connection is for charging only.
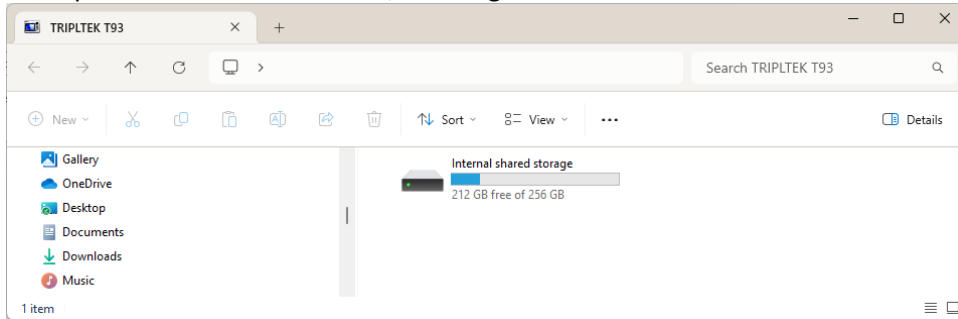
It will expand to show:

Click it again.
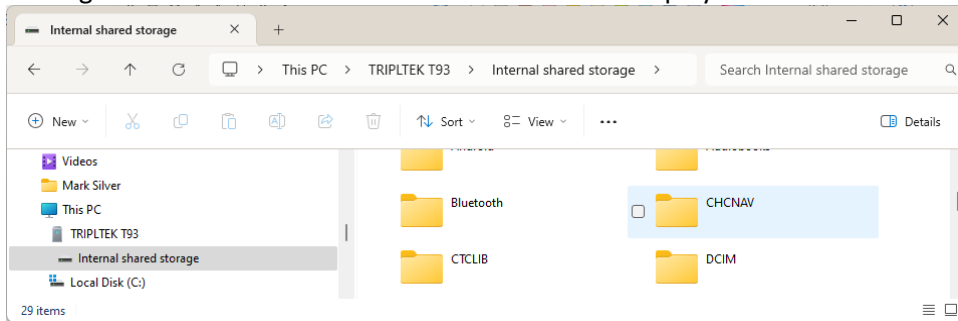
Change the mode to **File Transfer**:

The PC File Explorer window will refresh, showing the contents of the TT9P:

Double-clicking on the device will display the contents of the TT9P:

This sequence is designed to protect you from having the entire contents of your TT9P stolen from you when you plug into a charger that has been compromised to allow remote access. All modern Android devices include this protection.

4