

LandStar8 FAQ Series

Sending crash reports

More FAQ's like this one are available here: [[LandStar8 FAQ](#)] Date: 9/24/2022 © iGage Mapping Corporation

Filename:FAQ_LS8_SendingCrashReports_001.docx

Send the contents of

CHCNAV/Config/core

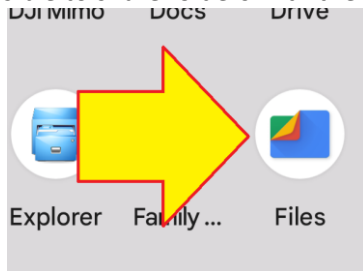
CHCNAV/LSLog/yyyy-mm-dd

Share the project

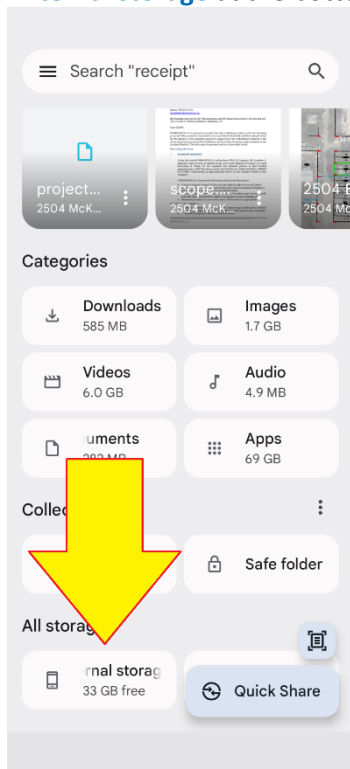
Brief description of how it crashed. (Like “storing point 1124, crash”.)

Details

It is possible to share folders with the Android Files tool. Click on the Files icon:

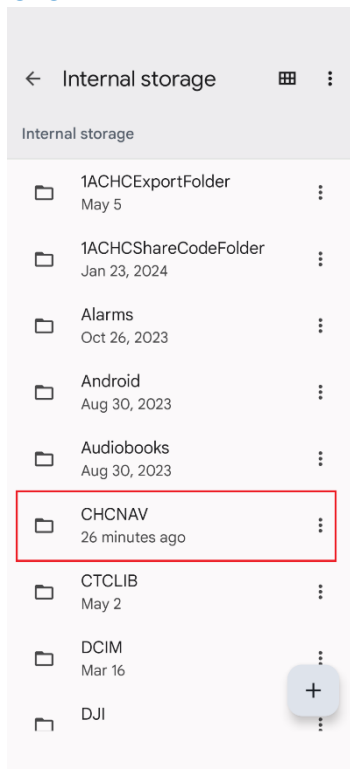


Click on **External storage** at the bottom:

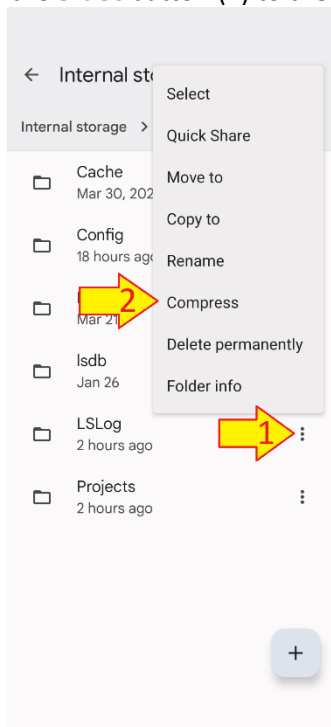


2

Click on **CHCNAV**:



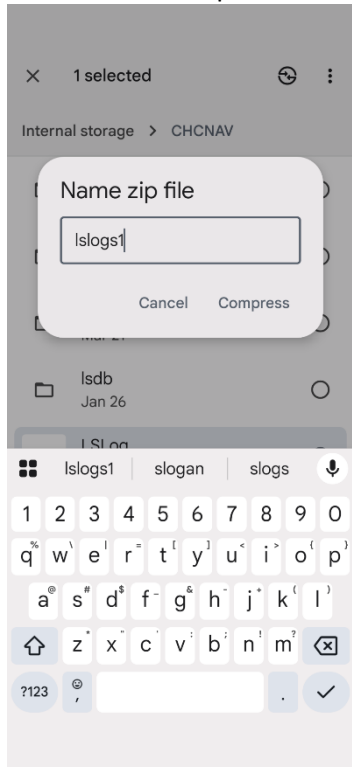
Click on the **3-dot** button (1) to the right of CHCNAV:



3

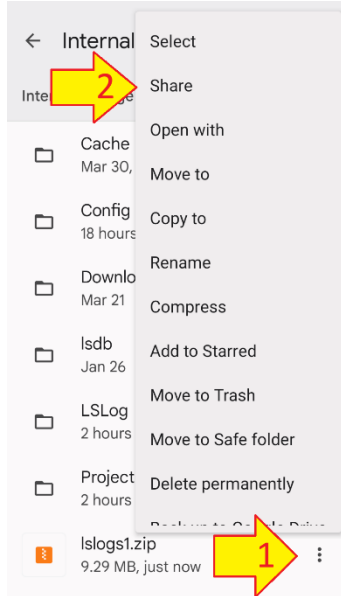
Then click on **Compress** (2).

Enter a name for the compressed file:



Then click **Compress**. Wait for the folder to be compressed.

Click on the **3-dot** button (1) to the right of the compressed file:

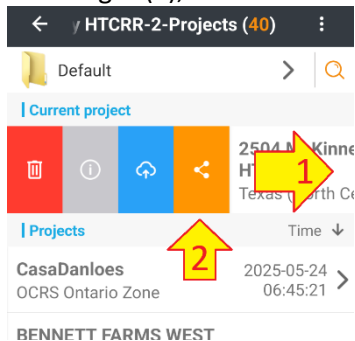


4

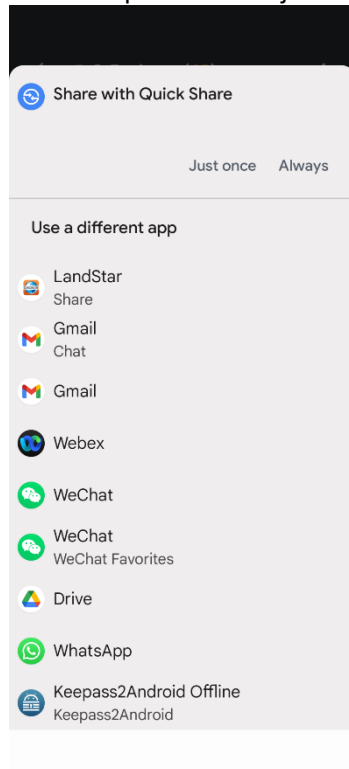
Then click on **Share** (2). Share by email with the support agent.

Navigate to the CHCNAV/Config folder, compress the **core** folder, then send.

To share the project, start LandStar8, then from the **Project** main menu, click on **Projects**. Drag the project to the right (1), then click on the orange **Share** button (2):



LandStar will compress the Project into a single file. The sharing menu will be shown:



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Click on **Gmail** (not **Gmail-chat**), then email to the support agent.