

LandStar8 FAQ Series

Sending crash reports

More FAQ's like this one are available here: [LandStar8 FAQ] Date:

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Filename:FAQ_LS8_SendingCrashReports_001.docx

Send the contents of

CHCNAV/Config/core CHCNAV/LSLog/yyyy-mm-dd Share the project Brief description of how it crashed. (Like "storing point 1124, crash".)

Details

It is possible to share folders with the Android Files tool. Click on the Files icon:





Click on **External storage** at the bottom:



Click on **CHCNAV**:

	←	Internal storage	⊞	:		
Internal storage						
		1ACHCExportFolder May 5		:		
		1ACHCShareCodeFolder Jan 23, 2024		:		
		Alarms Oct 26, 2023		:		
		Android Aug 30, 2023		:		
		Audiobooks Aug 30, 2023		:		
		CHCNAV 26 minutes ago		:		
		CTCLIB May 2		:		
		DCIM Mar 16		:		
		DJI		- -		

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Click on the **3-dot** button (1) to the right of CHCNAV:



Then click on Compress (2).

Enter a name for the compressed file:

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Then click **Compress**. Wait for the folder to be compressed.



Click on the **3-dot** button (1) to the right of the compressed flie:



Then click on Share (2). Share by email with the support agent.

Navigate to the CHCNAV/Config folder, compress the core folder, then send.

To share the project, start LandStar8, then from the **Project** main menu, click on **Projects**. Drag the project to the right (1), then click on the orange **Share** button (2):



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LandStar will compress the Project into a single file. The sharing menu will be shown:



Click on Gmail (not Gmail chat), then email to the support agent.

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